

Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #90
June 29, 2019 – July 26, 2019
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Program Overview

The Restore Louisiana Homeowner Assistance Program is dedicated to helping homeowners affected by the March and/or August 2016 floods repair and restore their damaged homes, or get reimbursed for work already completed. Funding for the Restore Louisiana Homeowner Assistance Program is allocated out of the Department of Housing and Urban Development's (HUD) Community Development Block Grant Disaster Recovery (CDBG-DR) Program.

Initially, homeowners were asked to complete a brief survey to gather information about their unmet needs related to the repair or reconstruction of their flooded home. Responses to the survey were then used to determine phased invitations to homeowners to complete a formal application. The deadline to submit the initial survey was October 19, 2018. The deadline to submit the formal application was November 16, 2018.

Homeowners invited to complete the application must also meet the eligibility criteria listed below:

- Owner occupant at time of disaster event
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the March or August 2016 Severe Storms and Flooding events
- Eligible structure type as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 51 disaster declared parishes

Homeowners who qualify and are eligible for assistance may choose one of three solutions based on their progress in the rebuilding process and their capacity to complete the remaining work: Solution 1 (program-managed construction), Solution 2 (homeowner-managed construction), and/or Solution 3 (reimbursement for work already completed). More information about these solutions is available on the [Restore Louisiana website](#).

With 99% of grant determinations now completed (see Table 2 for more information), the program is largely focused on assisting homeowners with finishing their construction projects. For homeowners who have opted for Solution 1, the program will manage and complete the construction process on their behalf using economy-grade finishes. Homeowners who have opted for Solution 2 will oversee the completion of their construction project or the replacement of their flood-damaged Manufactured Housing Unit (MHU), and the program will monitor the project and disburse eligible grant funding as work is completed in accordance with each homeowner's signed grant agreement and approved scope of work.

Additionally, Restore Louisiana is now working with eligible homeowners whose primary residence is in a floodway as part of the Buyout and Resilient Housing Incentive Program (Solution 4). The application deadline for this program was March 29, 2019. More information about Solution 4 can be found on the [Restore Louisiana website](#).

Executive Summary

- 45,792 environmental reviews have been completed, representing 99% of the 45,793 homeowners in Phases I – VI.
 - 45,874 homeowners have been invited to complete applications from Phase I - VI. 37,196 (81%) homeowners have submitted their applications.
 - 36,177 scopes of work have been completed, representing 97% of the 37,196 homeowners that have submitted their application.
 - There have been a total of 15,634 Grant Awards offered to homeowners, amounting to \$575,198,785.60. Of those, 14,127 homeowners have acknowledged their grant agreements, obligating \$515,959,272.05.
 - 9,551 homeowners have completed their housing rehabilitation/reconstruction.
-
- As of July 26, 2019, there were a total of 84,329 appointments held.
 - 337,847 calls were completed by the call center. 216,134 of the completed calls were inbound calls and 121,713 of the completed calls were outbound calls.
 - The Program has completed 0 outreach events for this reporting period. The following events are scheduled for the upcoming month:
 - 7/31 – Sen. Barrow Community Meeting – Baton Rouge, LA
 - 8/5 – Rebuild Livingston LTR Meeting – Denham Springs, LA
 - 8/19 – Rebuild Livingston LTR Meeting – Denham Springs, LA

Table 1: Outreach Events

Year	# of Events Hosted/ Participated In
2017	131
2018	204
2019 (YTD)	76
Total	411

Table 2: Homeowner Program Snapshot

	As of 6/28/19	Monthly Activity	As of 7/26/19	Percentage	
Surveys Recorded				Percentage	
<i>Submitted Surveys</i>	56,262	0	56,262		10/19/2018 deadline
<i>Phase I - VI Subtotal</i>	45,793	0	45,793	81%	
<i>Duplicate Address</i>	4,297	0	4,297	8%	
<i>Not Currently In A Phase (mainly FEMA Minor)</i>	6,172	0	6,172	11%	
Environmental Reviews					
Environmental Reviews Available to Work	1	0	1		
Environmental Reviews Completed	45,792	0	45,792		
Scope of Work: Prospective/Completed					
Scope of Work Available to Work	3	0	3		
Total Scope of Work Completed	36,176	1	36,177		
Applications In Process					
Total Number of Invited Applications	45,874	0	45,874		
Applications Not Submitted	2,668	1	2,669		11/16/2018 deadline
Applications Available For Grant Determination	43,206	-1	43,205		
Pending Grant Determination	24	115	139	< 0.5%	
Grant Determinations			99% Grant Determinations		
Zero Award	11,460	-425	11,035	26%	
Ineligible Determination	10,584	8	10,592	24%	
Withdrawn By Applicant	5,790	15	5,805	13%	
Grant Award Offered To Applicant	15,348	286	15,634	36%	
Appeals In Progress	8	3	11		
Grant Awards					Total Dollars
Grant Awards Offered	15,348	286	15,634		575,198,785.60
Grant Awards Obligated	13,985	142	14,127		515,959,272.05
<i>Solution 1 Only</i>	636	29	665		53,231,417.58
<i>Solution 2 Only</i>	2,389	90	2,479		95,327,079.12
<i>Solution 3 Only</i>	2,805	37	2,842		77,569,911.18
<i>Solution 3 and 1</i>	1,943	5	1,948		79,503,201.71
<i>Solution 3 and 2</i>	6,212	-19	6,193		210,327,662.46
Disbursements					
Total Disbursements	12,849	131	12,980		412,238,173.09
<i>Solution 1 Only</i>	407	28	435		24,865,407.00
<i>Solution 2 Only</i>	1,497	79	1,576		51,765,176.85
<i>Solution 3 Only</i>	2,796	38	2,834		76,697,987.85
<i>Solution 3 and 1</i>	1,946	6	1,952		71,648,517.03
<i>Solution 3 and 2</i>	6,203	-20	6,183		187,261,084.36
Housing Rehabilitation/Reconstruction Complete					
Total Housing Rehabilitation/Reconstruction Complete	9,257	294	9,551		
<i>Solution 1</i>	2,255	30	2,285		
<i>Solution 2</i>	4,212	234	4,446		
<i>Solution 3 Only</i>	2,790	30	2,820		

Completed Appeals

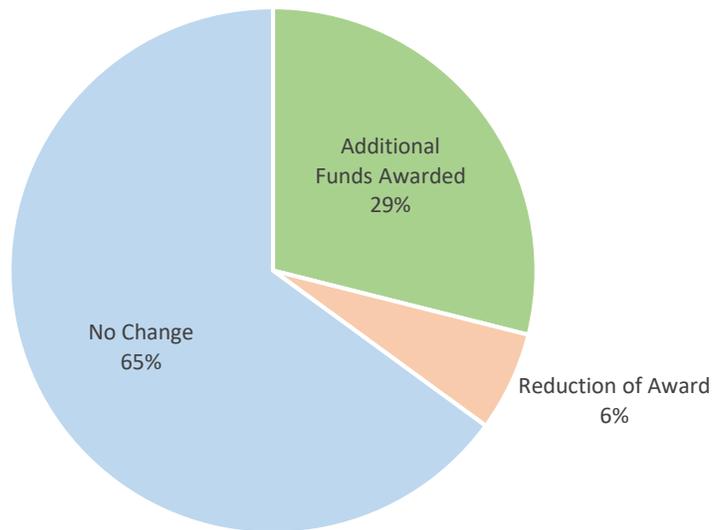
As of July 26, 2019; 6,055 resolved appeals are accounted for in the table below. 11 appeals are currently in process.

Table 3: Status of Appeals

Resolved Cases	Appeals	%	Award Change	Average Award
Additional Funds Awarded	1,201	29%	18,114,014.77	15,082.44
Reduction of Award	260	6%	(2,630,342.85)	(10,116.70)
No Change	2,745	65%		
Total	4,206	100%		

Resolved Cases	Appeals	%
Eligibility Approved	489	26%
Eligibility Denied	1,360	74%
Total	1,849	100%

Figure 1: Award Appeals



Low to Moderate Income (LMI), Senior Adults and Disabled Reported

As of July 26, 2019, there are 18,885 homeowners, 50.77% of the homeowners who submitted applications, that reported their income as low to moderate. There are 13,748 homeowners, 36.96% of the homeowners who submitted applications, that reported they were 62 years of age or older.

Table 4 & 5: Submitted Applications with LMI and Urgent Need Data

Phase	Submitted Applications with LMI Reported	% LMI of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	5,400	99.93%	5,404
Phase Two (II)	6,229	99.92%	6,234
Phase Three (III)	2,100	28.81%	7,289
Phase Four (IV)	2,353	28.43%	8,276
Phase Five (V)	491	44.84%	1,095
Phase Six (VI)	944	13.11%	7,202
Undetermined	2	100.00%	2
Not In Phase	1,366	80.64%	1,694
Total	18,885	50.77%	37,196

	Submitted Applications	Percentage
Most Impacted LMI	16,433	44.18%
Most Impacted Urgent Need	17,358	46.67%
LMI	2,452	6.59%
Urgent Need	953	2.56%
Total	37,196	100.00%

Table 6: Submitted Applications with Senior Adult or Disabled Reported

Phase	Submitted Applications with Senior Adults Reported	% Senior Adults of Submitted Applications by Phase	Submitted Applications with Disabled Reported	% Disabled of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	3,454	63.92%	3,511	64.97%	5,404
Phase Two (II)	4,442	71.25%	3,442	55.21%	6,234
Phase Three (III)	1,395	19.14%	726	9.96%	7,289
Phase Four (IV)	1,711	20.67%	899	10.86%	8,276
Phase Five (V)	186	16.99%	170	15.53%	1,095
Phase Six (VI)	1,915	26.59%	1,080	15.00%	7,202
Undetermined	1	50.00%	2	100.00%	2
Not In Phase	644	38.02%	1,337	78.93%	1,694
Total	13,748	36.96%	11,167	30.02%	37,196

*A Senior Adult is anyone 62 years of age or older.

LMI/Most Impacted Parish Data for Obligated/Disbursed Grants

Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data

	Obligated Grants			Disbursed Grants		
	Count	Total Dollars	Percentage	Count	Total Dollars	Percentage
Total Grants	14,127	515,959,272.05		12,980	412,238,173.09	
LMI	7,385	293,149,733.67	56.8%	6,606	221,809,531.85	53.8%
Urgent Need	6,742	222,809,538.38	43.2%	6,374	190,428,641.24	46.2%
Most Impacted Parishes	13,267	476,170,298.91	92.3%	12,317	390,088,109.11	94.7%
LMI	6,818	265,388,533.73	51.4%	6,198	207,627,194.69	50.4%
Urgent Need	6,449	210,781,765.18	40.9%	6,119	182,460,914.42	44.3%
Other Parishes	860	39,788,973.14	7.7%	663	22,150,063.98	5.3%
LMI	567	27,761,199.94	5.4%	408	14,182,337.16	3.4%
Urgent Need	293	12,027,773.20	2.3%	255	7,967,726.82	1.9%

Demographics for Obligated Applications

Table 8: Obligated Applications by Race

Race (Self-Reported)	Obligated Applications	Percentage
American Indian/Alaska Native	19	0.13%
American Indian/Alaska Native and White	33	0.23%
American Indian/Alaskan Native/Black-African American	17	0.12%
Asian	289	2.05%
Asian and White	24	0.17%
Black/African American	5,477	38.77%
Black/African American and White	111	0.79%
Native Hawaiian/Other Pacific Islander	15	0.11%
Other Multi-Racial	238	1.68%
White	7,861	55.65%
A Race was not provided	43	0.30%
Total	14,127	100.00%

Housing Assistance Center Activity (HAC)

Table 9: Housing Assistance Center Activity

Activity	As of 6/28/2019	Monthly Activity	As of 7/26/2019
Appointments			
Total Number of Appointments	87,534	1,079	88,613
<i>Walk-ins</i>	52,751	1,019	53,770
<i>Scheduled</i>	34,783	60	34,843
<i>Held at office</i>	29,888	53	29,941
<i>Home visit</i>	617	1	618
<i>Cancelled</i>	2,858	6	2,864
<i>No Show</i>	1,420	0	1,420
Housing Assistance Center Details			
Baton Rouge			
<i>Oak Tree Building – 10000 Celtic Drive (8AM-5PM, Monday through Friday)</i>			
Total Number of Appointments	57,230	953	58,183
<i>Walk-ins</i>	37,925	927	38,852
<i>Scheduled</i>	19,305	26	19,331
<i>Held at office</i>	16,767	19	16,786
<i>Home visit</i>	249	1	250
<i>Cancelled</i>	1,881	6	1,887
<i>No Show</i>	408	0	408
Hammond			
<i>130 Robin Hood Drive (9AM-5PM, Tuesdays and Thursdays)</i>			
Total Number of Appointments	17,908	59	17,967
<i>Walk-ins</i>	11,056	41	11,097
<i>Scheduled</i>	6,852	18	6,870
<i>Held at office</i>	5,268	18	5,286
<i>Home visit</i>	349	0	349
<i>Cancelled</i>	570	0	570
<i>No Show</i>	665	0	665
Lafayette			
<i>Lafayette Public Library, East Regional Branch – 215 La Neuville Road, Youngsville (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	7,139	37	7,176
<i>Walk-ins</i>	1,622	27	1,649
<i>Scheduled</i>	5,517	10	5,527
<i>Held at office</i>	5,138	10	5,148
<i>Home visit</i>	7	0	7
<i>Cancelled</i>	263	0	263
<i>No Show</i>	109	0	109
Monroe			
<i>Old State Farm Building – 24 Accent Drive, Suite 116 (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	5,257	30	5,287
<i>Walk-ins</i>	2,148	24	2,172
<i>Scheduled</i>	3,109	6	3,115
<i>Held at office</i>	2,715	6	2,721
<i>Home visit</i>	12	0	12
<i>Cancelled</i>	144	0	144
<i>No Show</i>	238	0	238

Call Center Activity

Table 10: Call Center Activity

Activity	As of 6/28/2019	Monthly Activity	As of 7/26/2019
Call Center			
Total Calls	342,821	6,324	349,145
Total Calls Abandoned	10,408	890	11,298
Abandoned %	3.04%	0.20%	3.24%
Total Calls Processed	332,413	5,434	337,847
Inbound	211,988	4,146	216,134
Outbound	120,425	1,288	121,713
Completed Inbound Calls Details			
Total Inbound Calls Completed	211,988	4,146	216,134
Average Wait Time	1.22 min		1.31 min
Average Call Time	5.39 min		5.33 min
Program Inquiry	59,628	279	59,907
Surveys Status Update	4,495	1	4,496
Surveys Completed	10,350	0	10,350
Case Manager Request	26,154	704	26,858
Application Status Update	72,960	599	73,559
Application In Progress	1,080	0	1,080
Application Submitted (Pending Document Upload)	6,539	0	6,539
Applications Completed	285	0	285
Damage Assessment Inquiry	2,282	0	2,282
Award Acknowledgement Inquiry	2,951	14	2,965
Construction Inquiry	6,072	229	6,301
Appeals	2,791	203	2,994
Outbound Project	91	0	91
Invalid Number/ No Answer / Busy / Left Message	12,725	179	12,904
Call Transferred	3,585	1,938	5,523
Completed Outbound Calls Details			
Total Outbound Calls Completed	120,425	1,288	121,713
Average Call Time	1.51 min		1.52 min
Program Inquiry	6,293	103	6,396
Survey Status Update	3,475	0	3,475
Surveys Completed	1,060	0	1,060
Case Manager Request	241	216	457
Application Status Update	19,605	196	19,801
Application In Progress	33	0	33
Application Submitted (Pending Document Upload)	749	0	749
Applications Completed	54	0	54
Damage Assessment Inquiry	15	0	15
Award Acknowledgement Inquiry	45	4	49
Construction Inquiry	340	53	393
Appeals	77	66	143
Outbound Project	6,920	1	6,921
Invalid Number/ No Answer / Busy / Left Message	41,771	206	41,977
Call Transferred	39,747	443	40,190

APPENDIX A

Table 11: Submitted Applications and Grants Offered by Louisiana House Districts

House District	Application Count	Offered Count	House District	Application Count	Offered Count	House District	Application Count	Offered Count
1	49	16	36	2	0	71	4,120	1,602
2	27	0	37	69	15	72	1,496	366
3	16	1	38	110	41	73	926	333
4	51	10	39	116	34	74	223	60
5	13	2	40	117	40	75	234	51
6	2	0	41	164	59	76	20	4
7	30	8	42	225	85	77	154	44
8	13	0	43	325	147	78	0	0
9	92	28	44	52	5	79	0	0
10	100	36	45	90	27	80	0	0
11	38	7	46	150	55	81	1,652	638
12	69	13	47	346	114	83	0	0
13	46	14	48	410	200	84	0	0
14	251	74	49	227	78	85	0	0
15	42	15	50	1	0	86	574	178
16	383	105	51	0	0	88	2,200	766
17	813	312	52	0	0	89	1	0
18	89	22	53	0	0	90	7	0
19	236	78	54	0	0	91	0	0
20	63	15	55	0	0	92	0	0
21	46	8	56	0	0	93	0	0
22	96	29	57	0	0	94	0	0
23	63	14	58	188	50	95	1,840	893
24	69	32	59	509	178	96	351	112
25	5	0	60	53	15	97	0	0
26	18	1	61	1,142	509	98	0	0
27	16	8	62	432	181	99	0	0
28	49	10	63	718	345	100	0	0
29	1,295	735	64	2,578	1,171	101	4,421	2,690
30	9	2	65	4,383	2,046	102	0	0
31	795	357	66	1,220	407	103	0	0
32	31	13	67	102	20	104	5	0
33	43	23	68	52	19	105	0	0
34	21	2	69	152	49	Unknown	0	0
35	5	0	70	55	17	Total	37,196	15,634

Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts

Senate District	Application Count	Offered Count
1	31	5
2	248	68
3	0	0
4	0	0
5	0	0
6	6,561	2,742
7	0	0
8	0	0
9	0	0
10	0	0
11	588	197
12	1,626	426
13	7,174	3,006
14	1,351	612
15	7,851	4,421
16	364	136
17	745	249
18	4,257	1,516
19	0	0
20	0	0
21	32	5

Senate District	Application Count	Offered Count
22	602	205
23	1,191	555
24	333	77
25	240	73
26	948	373
27	26	2
28	233	85
29	96	21
30	151	72
31	115	33
32	184	51
33	508	145
34	1,145	398
35	165	49
36	188	58
37	60	15
38	63	16
39	120	23
Unknown	0	0
Total	37,196	15,634

APPENDIX B

Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted Applications by Parish

Parish	FVL Count	Survey Count	Application Count
Acadia	1,531	583	306
Allen	75	23	14
Ascension	6,353	4,507	3,069
Avoyelles	274	138	49
Beauregard	113	56	22
Bienville	209	60	25
Bossier	607	298	141
Caddo	589	321	171
Calcasieu	266	209	104
Caldwell	154	62	37
Catahoula	72	21	7
Claiborne	208	57	24
De Soto	141	84	54
East Baton Rouge	24,248	21,427	15,545
East Carroll	237	55	33
East Feliciana	617	304	193
Evangeline	522	149	78
Franklin	58	29	13
Grant	280	83	45
Iberia	1,478	689	344
Iberville	357	159	96
Jackson	74	13	4
Jefferson Davis	508	137	65
Lafayette	4,753	2,870	1,654
LaSalle	73	31	17
Lincoln	152	42	23

Parish	FVL Count	Survey Count	Application Count
Livingston	15,892	11,520	8,098
Madison	85	57	29
Morehouse	1,005	354	210
Natchitoches	598	173	83
Ouachita	3,418	2,275	1,366
Pointe Coupee	444	182	79
Rapides	145	93	39
Red River	46	18	8
Richland	445	154	87
Sabine	100	64	19
St. Helena	976	591	376
St. James	162	107	52
St. Landry	1,615	468	236
St. Martin	1,301	569	296
St. Tammany	1,057	480	270
Tangipahoa	6,183	4,427	2,689
Union	399	111	68
Vermilion	1,786	1,012	527
Vernon	306	102	54
Washington	1,222	510	267
Webster	525	136	73
West Baton Rouge	110	40	12
West Carroll	336	84	47
West Feliciana	154	77	48
Winn	181	54	23
Total	*82,440	56,065	37,189

* 82,440 with FVL: 57,244 FEMA Major/Severe; 25,196 FEMA Minor

Ineligible Parishes		
Parish	Survey Count	Application Count
Assumption	9	1
Cameron	0	0
Concordia	7	2
Jefferson	22	1
Lafourche	5	1
Orleans	56	0
Plaquemines	4	1
St. Bernard	1	0
St. Charles	3	0
St. John the Baptist	34	0
St. Mary	49	1
Tensas	2	0
Terrebonne	5	0
Total	197	7

APPENDIX C

Table 14: Grant Awards by Parish

Parish	Grant Awards Offered Count	Grant Awards Offered Amount	Grant Awards Obligated Count	Grant Awards Obligated Amount	Disbursed Count	Disbursed Amount
Acadia	116	\$5,163,462.50	100	\$4,415,387.29	86	\$2,803,176.15
Allen	5	\$156,063.22	4	\$117,381.54	4	\$114,138.59
Ascension	1,053	\$39,358,734.28	939	\$34,672,136.89	864	\$28,463,357.70
Avoyelles	10	\$593,015.54	9	\$588,233.30	7	\$153,700.59
Beauregard	9	\$432,896.25	8	\$340,448.25	7	\$194,748.46
Bienville	8	\$309,395.41	8	\$309,395.41	6	\$158,411.86
Bossier	39	\$1,585,386.54	32	\$1,299,336.21	17	\$651,697.36
Caddo	36	\$1,923,240.47	33	\$1,804,332.77	24	\$754,622.35
Calcasieu	35	\$1,308,301.74	31	\$1,197,973.94	26	\$822,283.74
Caldwell	11	\$639,455.73	8	\$453,257.87	3	\$111,820.03
Catahoula	2	\$214,240.29	1	\$175,952.59	0	\$0.00
Claiborne	4	\$144,312.84	4	\$144,312.84	1	\$36,997.14
Concordia	2	\$71,670.49	2	\$71,670.49	2	\$71,670.49
De Soto	27	\$975,997.34	24	\$763,614.74	22	\$579,621.73
East Baton Rouge	7,770	\$270,270,891.06	7,126	\$250,533,755.01	6,786	\$213,450,836.57
East Carroll	10	\$434,105.95	9	\$368,048.47	8	\$276,374.27
East Feliciana	79	\$3,266,122.13	66	\$2,670,040.54	53	\$1,520,477.33
Evangeline	37	\$1,511,353.43	32	\$1,265,354.21	30	\$806,226.19
Franklin	1	\$45,000.00	1	\$45,000.00	1	\$45,000.00
Grant	10	\$613,546.02	9	\$563,402.07	5	\$112,471.71
Iberia	96	\$3,793,635.69	86	\$3,399,897.90	68	\$2,211,803.47
Iberville	31	\$1,626,413.25	27	\$1,343,219.35	20	\$874,432.74
Jefferson Davis	14	\$1,017,162.85	13	\$969,179.08	9	\$243,172.60
Lafayette	724	\$21,931,187.89	672	\$20,769,642.57	644	\$17,871,000.42
LaSalle	7	\$289,676.05	6	\$283,445.84	6	\$276,366.81
Lincoln	5	\$218,123.95	5	\$218,123.95	3	\$90,676.20
Livingston	3,367	\$124,887,005.69	3,002	\$108,233,733.57	2,745	\$87,929,496.56
Madison	1	\$57,405.95	1	\$57,405.95	1	\$57,405.95
Morehouse	63	\$3,375,772.57	58	\$3,196,211.24	45	\$1,712,413.13
Natchitoches	24	\$1,230,039.48	18	\$828,382.04	15	\$424,992.41
Ouachita	471	\$17,984,015.61	404	\$15,250,021.47	356	\$11,362,100.74
Plaquemines	1	\$60,987.39	1	\$60,987.39	1	\$13,593.28
Pointe Coupee	19	\$1,077,071.35	15	\$618,321.53	11	\$387,513.34
Rapides	9	\$557,282.97	7	\$325,816.30	5	\$100,756.35
Red River	4	\$219,333.81	4	\$219,333.81	2	\$53,975.39
Richland	30	\$1,720,442.21	24	\$1,485,086.82	16	\$490,128.66
Sabine	3	\$131,173.77	3	\$131,173.77	1	\$18,076.84
St. Helena	78	\$3,754,121.72	68	\$3,158,242.04	50	\$1,899,099.20
St. James	9	\$510,993.26	9	\$510,993.26	6	\$314,003.56
St. Landry	68	\$3,502,085.94	54	\$2,976,126.56	38	\$1,321,868.97
St. Martin	109	\$4,979,850.39	92	\$3,931,671.70	80	\$2,850,690.14
St. Tammany	84	\$3,661,889.90	70	\$2,566,612.67	65	\$1,988,928.15
Tangipahoa	800	\$33,145,298.48	733	\$29,835,860.48	582	\$20,575,337.97
Union	15	\$508,324.24	14	\$416,398.84	11	\$268,022.00
Vermilion	189	\$7,608,561.18	173	\$7,013,534.02	148	\$4,125,665.77
Vernon	29	\$1,138,569.53	23	\$996,061.09	20	\$738,279.13
Washington	58	\$4,115,936.56	48	\$2,879,614.94	41	\$1,518,209.08
Webster	26	\$1,360,126.91	21	\$1,080,623.10	16	\$602,460.35
West Baton Rouge	2	\$103,805.62	2	\$103,805.62	2	\$103,805.62
West Carroll	15	\$708,750.75	13	\$614,397.99	9	\$345,012.18
West Feliciana	12	\$448,181.66	10	\$419,552.50	7	\$249,608.86
Winn	7	\$458,367.75	5	\$266,760.23	5	\$91,644.96
Total	15,634	\$575,198,785.60	14,127	\$515,959,272.05	12,980	\$412,238,173.09

APPENDIX D

In 2016, after Gov. John Bel Edwards sought federal flood recovery funding for Louisiana, Congress provided three appropriations of Community Development Block Grant-Disaster Recovery funds for nationwide recovery from several disasters. These funds were allocated by the U.S. Department of Housing and Urban Development to various states. HUD allocated \$437.8 million from the first appropriation, \$1.2 billion from the second appropriation and \$51 million from the third appropriation to Louisiana. Below is a summary of the funding requested, appropriated, and allocation across Restore Louisiana programs.

Figure 2: Requested Assistance

PROGRAM AREA	2016 SEVERE STORMS & FLOODING: FIRST & SECOND ALLOCATIONS	THIRD ALLOCATION	TOTAL PROGRAM BUDGETS	TOTAL CONGRESSIONAL REQUEST	APPROXIMATE UNMET NEED GAP
HOMEOWNER ASSISTANCE PROGRAM	\$1,293,693,120	\$37,470,799	\$1,331,163,919	\$2,667,800,000	\$1,336,636,081
RENTAL HOUSING	\$130,000,000	\$4,163,422	\$134,163,422	\$180,000,000	\$45,836,578
INTERIM MORTGAGE ASSISTANCE	\$0	\$0	\$0	\$40,000,000	\$40,000,000
BUSINESS AND AGRICULTURE	\$62,000,000	\$0	\$62,000,000	\$120,000,000	\$58,000,000
FEMA NONFEDERAL SHARE MATCH	\$105,000,000	\$0	\$105,000,000	\$130,000,000	\$25,000,000
INFRASTRUCTURE ENHANCEMENT	\$0	\$9,800,799	\$9,800,799	\$600,000,000	\$590,199,201
ADMIN AND PLANNING	\$66,278,880	\$0	\$66,278,880		
TOTALS	\$1,656,972,000	\$51,435,020	\$1,708,407,020	\$3,737,800,000	\$2,095,671,860

Glossary

Act of Donation: A form of property transfer without exchange of payment.

Applicant: All homeowners who are owner-occupants of a damaged property are applicants. All owner-occupants must sign program documents.

CDBG-DR: Community Development Block Grant – Disaster Recovery Program

Common Area Under Roof: The total area under the common roof is primarily interior, conditioned spaces, and for single-story homes, equal to the footprint of the house. The term is also synonymous with the eligible area. In addition, exterior spaces such as detached porches and garages are not considered in the eligible area.

Duplication of Benefits: A duplication of benefit is the receipt of funding from multiple sources for the same purpose. The Robert T. Stafford Disaster Assistance and Emergency Relief Act (Stafford Act) prohibits any person, business concern or other entity from receiving financial assistance from CDBG Disaster Recovery funding with respect to any part of the loss resulting from a major disaster as to which he/she has already received financial assistance under any other program or from insurance or any other sources. It is an amount determined by the program that may result in the reduction of an award value.

HCDA: Housing and Community Development Act of 1974

Housing Assistance Center (HAC): A location where applicants meet with case managers and schedule appointments.

HUD: Department of Housing and Urban Development

Low to Moderate Income (LMI) Household: A household is considered to be of low or moderate income if the household income (including income derived from assets) is at or below 80 percent of an area's median income. All income is based on the Area Median Income limits set annually by HUD for each parish or metropolitan statistical area.

Major/Severe Damages: \$8,000 or more of FEMA inspected real property damage or 1 foot or more of flood damage on the first floor.

New Construction: A replacement home that substantially exceeds the original footprint by 20% or more on the existing lot (if permitted) or the construction of a new home in a new location.

NFIP: National Flood Insurance Program. When the Program refers to NFIP in the context of eligibility or duplication of benefits, the Program is referring to private and public flood insurance programs that cover structural repairs resulting from flood damages.

Reconstruction: Demolition and rebuilding of an existing structure based on the program's building standards. For Solution 1 reconstructions, the home is built on the same footprint as the original structure and will not substantially exceed (limited to an increase of 20% or less) the square footage of the current or demolished structure. There is no restriction on Solution 2 homes. This requirement will subordinate to the local jurisdiction's building code requirements. Additionally, homeowners completing a Solution 2 reconstruction must hire a Louisiana licensed residential contractor

Rehabilitation: Repairs made to an existing structure based on the program's building standards.