

***Restore Louisiana Homeowner Assistance Program***  
**Situation & Pipeline Report #88**  
**April 27, 2019 – May 31, 2019**  
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## Program Overview

The Restore Louisiana Homeowner Assistance Program is dedicated to helping homeowners affected by the March and/or August 2016 floods repair and restore their damaged homes, or get reimbursed for work already completed. Funding for the Restore Louisiana Homeowner Assistance Program is allocated out of the Department of Housing and Urban Development's (HUD) Community Development Block Grant Disaster Recovery (CDBG-DR) Program.

Initially, homeowners were asked to complete a brief survey to gather information about their unmet needs related to the repair or reconstruction of their flooded home. Responses to the survey were then used to determine phased invitations to homeowners to complete a formal application. The deadline to submit the initial survey was October 19, 2018. The deadline to submit the formal application was November 16, 2018.

Homeowners invited to complete the application must also meet the eligibility criteria listed below:

- Owner occupant at time of disaster event
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the March or August 2016 Severe Storms and Flooding events
- Eligible structure type as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 51 disaster declared parishes

Homeowners who qualify and are eligible for assistance may choose one of three solutions based on their progress in the rebuilding process and their capacity to complete the remaining work: Solution 1 (program-managed construction), Solution 2 (homeowner-managed construction), and/or Solution 3 (reimbursement for work already completed). More information about these solutions is available on the [Restore Louisiana website](#).

With 99% of grant determinations now completed (see Table 2 for more information), the program is largely focused on assisting homeowners with finishing their construction projects. For homeowners who have opted for Solution 1, the program will manage and complete the construction process on their behalf using economy-grade finishes. Homeowners who have opted for Solution 2 will oversee the completion of their construction project or the replacement of their flood-damaged Manufactured Housing Unit (MHU), and the program will monitor the project and disburse eligible grant funding as work is completed in accordance with each homeowner's signed grant agreement and approved scope of work.

Additionally, Restore Louisiana is now working with eligible homeowners whose primary residence is in a floodway as part of the Buyout and Resilient Housing Incentive Program (Solution 4). The application deadline for this program was March 29, 2019. More information about Solution 4 can be found on the [Restore Louisiana website](#).

## Executive Summary

- 45,791 environmental reviews have been completed, representing 99% of the 45,792 homeowners in Phases I – VI.
  - 45,873 homeowners have been invited to complete applications from Phase I - VI. 37,194 (81%) homeowners have submitted their applications.
  - 36,177 scopes of work have been completed, representing 97% of the 37,194 homeowners that have submitted their application.
  - There have been a total of 15,434 Grant Awards offered to homeowners, amounting to \$557,208,289.85. Of those, 13,869 homeowners have acknowledged their grant agreements, obligating \$493,805,295.26.
  - 8,903 homeowners have completed their housing rehabilitation/reconstruction.
- 
- As of May 31, 2019, there were a total of 82,516 appointments held.
  - 329,848 calls were completed by the call center. 209,994 of the completed calls were inbound calls and 119,854 of the completed calls were outbound calls.
  - The Program has completed 0 outreach events for this reporting period. There are currently no events scheduled for the upcoming month.

**Table 1: Outreach Events**

Year	# of Events Hosted/ Participated In
2017	131
2018	204
2019 (YTD)	76
<b>Total</b>	<b>411</b>

**Table 2: Homeowner Program Snapshot**

	As of 4/26/19	Monthly Activity	As of 5/31/19	Percentage	
<b>Surveys Recorded</b>				<b>Percentage</b>	
<i>Submitted Surveys</i>	56,262	0	56,262		10/19/2018 deadline
<i>Phase I - VI Subtotal</i>	45,792	0	45,792	81%	
<i>Duplicate Address</i>	4,298	0	4,298	8%	
<i>Not Currently In A Phase (mainly FEMA Minor)</i>	6,172	0	6,172	11%	
<b>Environmental Reviews</b>					
Environmental Reviews Available to Work	1	0	1		
Environmental Reviews Completed	45,791	0	45,791		
<b>Scope of Work: Prospective/Completed</b>					
Scope of Work Available to Work	1	0	1		
Total Scope of Work Completed	36,176	1	36,177		
<b>Applications In Process</b>					
Total Number of Invited Applications	45,872	1	<b>45,873</b>		
Applications Not Submitted	2,668	0	2,668		11/16/2018 deadline
Applications Available For Grant Determination	43,204	1	43,205		
Pending Grant Determination	71	-28	43	< 0.5%	
<b>Grant Determinations</b>			<b>99% Grant Determinations</b>		
Zero Award	11,464	-6	11,458	26%	
Ineligible Determination	10,331	177	10,508	24%	
Withdrawn By Applicant	5,626	136	5,762	13%	
Grant Award Offered To Applicant	15,712	-278	15,434	36%	
Appeals In Progress	9	7	16		
<b>Grant Awards</b>					<b>Total Dollars</b>
Grant Awards Offered	15,712	-278	15,434		557,208,289.85
Grant Awards Obligated	13,622	247	13,869		493,805,295.26
<i>Solution 1 Only</i>	587	29	616		48,594,674.45
<i>Solution 2 Only</i>	2,154	163	2,317		85,770,535.45
<i>Solution 3 Only</i>	2,755	27	2,782		73,433,566.61
<i>Solution 3 and 1</i>	1,931	9	1,940		78,391,498.40
<i>Solution 3 and 2</i>	6,195	19	6,214		207,615,020.35
<b>Disbursements</b>					
Total Disbursements	12,443	252	12,695		387,678,626.99
<i>Solution 1 Only</i>	337	42	379		19,803,498.98
<i>Solution 2 Only</i>	1,263	139	1,402		43,633,875.37
<i>Solution 3 Only</i>	2,732	38	2,770		72,735,977.51
<i>Solution 3 and 1</i>	1,930	13	1,943		69,327,266.91
<i>Solution 3 and 2</i>	6,181	20	6,201		182,178,008.22
<b>Housing Rehabilitation/Reconstruction Complete</b>					
Total Housing Rehabilitation/Reconstruction Complete	8,417	486	8,903		
<i>Solution 1</i>	2,157	57	2,214		
<i>Solution 2</i>	3,534	391	3,925		
<i>Solution 3 Only</i>	2,726	38	2,764		

Completed Appeals

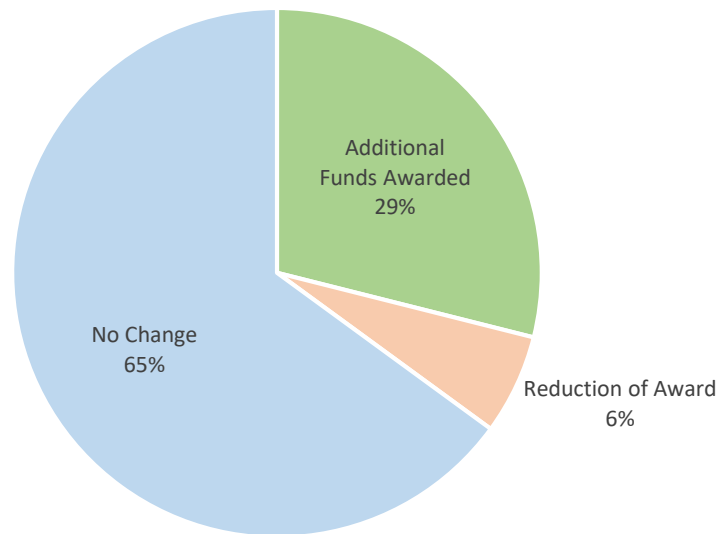
As of May 31, 2019; 5,877 resolved appeals are accounted for in the table below. 16 appeals are currently in process.

**Table 3: Status of Appeals**

Resolved Cases	Appeals	%	Award Change	Average Award
Additional Funds Awarded	1,192	29%	17,839,154.00	14,965.73
Reduction of Award	252	6%	(2,574,759.53)	(10,217.30)
No Change	2,677	65%		
<b>Total</b>	<b>4,121</b>	<b>100%</b>		

Resolved Cases	Appeals	%
Eligibility Approved	435	25%
Eligibility Denied	1,321	75%
<b>Total</b>	<b>1,756</b>	<b>100%</b>

**Figure 1: Award Appeals**



**Low to Moderate Income (LMI), Senior Adults and Disabled Reported**

As of May 31, 2019, there are 18,914 homeowners, 50.85% of the homeowners who submitted applications, that reported their income as low to moderate. There are 13,749 homeowners, 36.97% of the homeowners who submitted applications, that reported they were 62 years of age or older.

**Table 4 & 5: Submitted Applications with LMI and Urgent Need Data**

Phase	Submitted Applications with LMI Reported	% LMI of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	5,406	99.93%	5,410
Phase Two (II)	6,237	99.90%	6,243
Phase Three (III)	2,105	28.82%	7,303
Phase Four (IV)	2,365	28.50%	8,299
Phase Five (V)	492	44.81%	1,098
Phase Six (VI)	938	13.13%	7,144
Undetermined	2	100.00%	2
Not In Phase	1,369	80.77%	1,695
<b>Total</b>	<b>18,914</b>	<b>50.85%</b>	<b>37,194</b>

	Submitted Applications	Percentage
Most Impacted LMI	16,460	44.25%
Most Impacted Urgent Need	17,328	46.59%
LMI	2,454	6.60%
Urgent Need	952	2.56%
<b>Total</b>	<b>37,194</b>	<b>100.00%</b>

**Table 6: Submitted Applications with Senior Adult or Disabled Reported**

Phase	Submitted Applications with Senior Adults Reported	% Senior Adults of Submitted Applications by Phase	Submitted Applications with Disabled Reported	% Disabled of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	3,459	63.94%	3,516	64.99%	5,410
Phase Two (II)	4,447	71.23%	3,448	55.23%	6,243
Phase Three (III)	1,396	19.12%	726	9.94%	7,303
Phase Four (IV)	1,717	20.69%	897	10.81%	8,299
Phase Five (V)	187	17.03%	170	15.48%	1,098
Phase Six (VI)	1,898	26.57%	1,076	15.06%	7,144
Undetermined	1	50.00%	2	100.00%	2
Not In Phase	644	37.99%	1,338	78.94%	1,695
<b>Total</b>	<b>13,749</b>	<b>36.97%</b>	<b>11,173</b>	<b>30.04%</b>	<b>37,194</b>

\*A Senior Adult is anyone 62 years of age or older.

LMI/Most Impacted Parish Data for Obligated/Disbursed Grants

**Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data**

	Obligated Grants			Disbursed Grants		
	Count	Total Dollars	Percentage	Count	Total Dollars	Percentage
Total Grants	<b>13,869</b>	<b>493,805,295.26</b>		<b>12,695</b>	<b>387,678,626.99</b>	
LMI	7,230	282,271,562.85	57.2%	6,409	208,161,787.33	53.7%
Urgent Need	6,639	211,533,732.41	42.8%	6,286	179,516,839.66	46.3%
Most Impacted Parishes	<b>13,040</b>	<b>456,938,158.06</b>	<b>92.5%</b>	<b>12,075</b>	<b>368,254,150.23</b>	<b>94.9%</b>
LMI	6,684	256,409,620.53	51.9%	6,031	195,938,793.79	50.5%
Urgent Need	6,356	200,528,537.53	40.6%	6,044	172,315,356.44	44.4%
Other Parishes	<b>829</b>	<b>36,867,137.20</b>	<b>7.5%</b>	<b>620</b>	<b>19,424,476.76</b>	<b>5.1%</b>
LMI	546	25,861,942.32	5.3%	378	12,222,993.54	3.2%
Urgent Need	283	11,005,194.88	2.2%	242	7,201,483.22	1.9%

Demographics for Submitted Applications

**Table 8: Submitted Applications by Race**

Race (Self-Reported)	Obligated Applications	Percentage
American Indian/Alaska Native	19	0.14%
American Indian/Alaska Native and White	32	0.23%
American Indian/Alaskan Native/Black-African American	16	0.11%
Asian	288	2.08%
Asian and White	24	0.17%
Black/African American	5,400	38.94%
Black/African American and White	109	0.79%
Native Hawaiian/Other Pacific Islander	15	0.11%
Other Multi-Racial	233	1.68%
White	7,695	55.48%
A Race was not provided	38	0.27%
<b>Total</b>	<b>13,869</b>	<b>100.00%</b>



Housing Assistance Center Activity (HAC)

**Table 9: Housing Assistance Center Activity**

Activity	As of 4/26/2019	Monthly Activity	As of 5/31/2019
<b>Appointments</b>			
Total Number of Appointments	85,749	1,028	86,777
<i>Walk-ins</i>	51,284	798	52,082
<i>Scheduled</i>	34,465	230	34,695
<i>Held at office</i>	29,592	225	29,817
<i>Home visit</i>	617	0	617
<i>Cancelled</i>	2,838	4	2,842
<i>No Show</i>	1,418	1	1,419
<b>Housing Assistance Center Details</b>			
<b>Baton Rouge</b>			
<i>Oak Tree Building – 10000 Celtic Drive (8AM-5PM, Monday through Friday)</i>			
Total Number of Appointments	55,968	670	56,638
<i>Walk-ins</i>	36,758	612	37,370
<i>Scheduled</i>	19,210	58	19,268
<i>Held at office</i>	16,683	56	16,739
<i>Home visit</i>	249	0	249
<i>Cancelled</i>	1,870	2	1,872
<i>No Show</i>	408	0	408
<b>Hammond</b>			
<i>130 Robin Hood Drive (9AM-5PM, Tuesdays and Thursdays)</i>			
Total Number of Appointments	17,574	209	17,783
<i>Walk-ins</i>	10,845	125	10,970
<i>Scheduled</i>	6,729	84	6,813
<i>Held at office</i>	5,154	83	5,237
<i>Home visit</i>	349	0	349
<i>Cancelled</i>	563	0	563
<i>No Show</i>	663	1	664
<b>Lafayette</b>			
<i>Lafayette Public Library, East Regional Branch – 215 La Neuville Road, Youngsville (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	7,042	66	7,108
<i>Walk-ins</i>	1,581	20	1,601
<i>Scheduled</i>	5,461	46	5,507
<i>Held at office</i>	5,082	46	5,128
<i>Home visit</i>	7	0	7
<i>Cancelled</i>	263	0	263
<i>No Show</i>	109	0	109
<b>Monroe</b>			
<i>Old State Farm Building – 24 Accent Drive, Suite 116 (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	5,165	83	5,248
<i>Walk-ins</i>	2,100	41	2,141
<i>Scheduled</i>	3,065	42	3,107
<i>Held at office</i>	2,673	40	2,713
<i>Home visit</i>	12	0	12
<i>Cancelled</i>	142	2	144
<i>No Show</i>	238	0	238

Call Center Activity

**Table 10: Call Center Activity**

Activity	As of 4/26/2019	Monthly Activity	As of 5/31/2019
<b>Call Center</b>			
Total Calls	337,276	2,831	340,107
Total Calls Abandoned	10,163	96	10,259
Abandoned %	3.01%	0.00%	3.02%
Total Calls Processed	327,113	2,735	329,848
Inbound	207,788	2,206	209,994
Outbound	119,325	529	119,854
<b>Completed Inbound Calls Details</b>			
Total Inbound Calls Completed	207,788	2,206	209,994
Average Wait Time	1.23 min		1.22 min
Average Call Time	5.43 min		5.41 min
Program Inquiry	59,127	311	59,438
Surveys Status Update	4,493	2	4,495
Surveys Completed	10,350	0	10,350
Case Manager Request	25,173	528	25,701
Application Status Update	71,990	523	72,513
Application In Progress	1,079	1	1,080
Application Submitted (Pending Document Upload)	6,539	0	6,539
Applications Completed	285	0	285
Damage Assessment Inquiry	2,280	2	2,282
Award Acknowledgement Inquiry	2,934	15	2,949
Construction Inquiry	5,526	285	5,811
Appeals	2,273	234	2,507
Outbound Project	91	0	91
Invalid Number/ No Answer / Busy / Left Message	12,386	163	12,549
Call Transferred	3,262	142	3,404
<b>Completed Outbound Calls Details</b>			
Total Outbound Calls Completed	119,325	529	119,854
Average Call Time	1.52 min		1.52 min
Program Inquiry	6,246	18	6,264
Survey Status Update	3,475	0	3,475
Surveys Completed	1,060	0	1,060
Case Manager Request	222	5	227
Application Status Update	19,553	13	19,566
Application In Progress	33	0	33
Application Submitted (Pending Document Upload)	749	0	749
Applications Completed	54	0	54
Damage Assessment Inquiry	15	0	15
Award Acknowledgement Inquiry	45	0	45
Construction Inquiry	325	5	330
Appeals	39	16	55
Outbound Project	6,920	0	6,920
Invalid Number/ No Answer / Busy / Left Message	41,740	13	41,753
Call Transferred	38,849	459	39,308

**APPENDIX A**

**Table 11: Submitted Applications and Grants Offered by Louisiana House Districts**

House District	Application Count	Offered Count	House District	Application Count	Offered Count	House District	Application Count	Offered Count
1	49	15	36	2	0	71	4,119	1,568
2	27	0	37	69	16	72	1,496	366
3	16	1	38	110	40	73	926	325
4	51	10	39	116	32	74	223	59
5	13	2	40	117	40	75	234	49
6	2	0	41	164	56	76	20	4
7	30	8	42	225	88	77	154	45
8	13	0	43	325	143	78	0	0
9	92	29	44	52	5	79	0	0
10	100	34	45	90	27	80	0	0
11	38	8	46	150	51	81	1,652	634
12	69	15	47	346	116	83	0	0
13	46	13	48	410	198	84	0	0
14	251	66	49	227	80	85	0	0
15	42	15	50	1	0	86	574	181
16	383	105	51	0	0	88	2,200	744
17	813	315	52	0	0	89	1	0
18	89	21	53	0	0	90	7	0
19	236	78	54	0	0	91	0	0
20	63	16	55	0	0	92	0	0
21	46	8	56	0	0	93	0	0
22	96	29	57	0	0	94	0	0
23	63	15	58	188	49	95	1,840	894
24	69	32	59	508	169	96	351	113
25	5	0	60	53	15	97	0	0
26	18	1	61	1,142	505	98	0	0
27	16	9	62	432	179	99	0	0
28	49	9	63	718	346	100	0	0
29	1,295	736	64	2,578	1,151	101	4,421	2,671
30	9	2	65	4,383	2,001	102	0	0
31	795	345	66	1,220	401	103	0	0
32	31	13	67	102	19	104	5	0
33	43	23	68	52	16	105	0	0
34	21	2	69	152	46	Unknown	0	0
35	5	0	70	55	17	<b>Total</b>	<b>37,194</b>	<b>15,434</b>

**Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts**

Senate District	Application Count	Offered Count
1	31	5
2	248	67
3	0	0
4	0	0
5	0	0
6	6,561	2,701
7	0	0
8	0	0
9	0	0
10	0	0
11	588	193
12	1,626	419
13	7,173	2,961
14	1,351	608
15	7,851	4,392
16	364	127
17	745	248
18	4,256	1,480
19	0	0
20	0	0
21	32	5

Senate District	Application Count	Offered Count
22	602	205
23	1,191	538
24	333	75
25	240	76
26	948	374
27	26	2
28	233	81
29	96	20
30	151	72
31	115	33
32	184	50
33	508	140
34	1,145	404
35	165	47
36	188	56
37	60	17
38	63	16
39	120	22
Unknown	0	0
<b>Total</b>	<b>37,194</b>	<b>15,434</b>

**APPENDIX B**

**Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted Applications by Parish**

Parish	FVL Count	Survey Count	Application Count
Acadia	1,531	583	306
Allen	75	23	14
Ascension	6,353	4,508	3,069
Avoyelles	274	138	49
Beauregard	113	56	22
Bienville	209	60	25
Bossier	607	298	141
Caddo	589	321	171
Calcasieu	266	209	104
Caldwell	154	62	37
Catahoula	72	21	7
Claiborne	208	57	24
De Soto	141	85	55
East Baton Rouge	24,248	21,427	15,545
East Carroll	237	55	33
East Feliciana	617	304	193
Evangeline	522	149	78
Franklin	58	29	13
Grant	280	83	45
Iberia	1,478	689	344
Iberville	357	159	96
Jackson	74	13	4
Jefferson Davis	508	137	65
Lafayette	4,753	2,870	1,654
LaSalle	73	31	17
Lincoln	152	42	23

Parish	FVL Count	Survey Count	Application Count
Livingston	15,892	11,518	8,095
Madison	85	57	29
Morehouse	1,005	354	210
Natchitoches	598	173	83
Ouachita	3,418	2,275	1,366
Pointe Coupee	444	182	79
Rapides	145	93	39
Red River	46	18	8
Richland	445	154	87
Sabine	100	64	19
St. Helena	976	591	376
St. James	162	107	52
St. Landry	1,615	468	236
St. Martin	1,301	569	296
St. Tammany	1,057	480	270
Tangipahoa	6,183	4,427	2,689
Union	399	111	68
Vermilion	1,786	1,012	527
Vernon	306	102	54
Washington	1,222	510	267
Webster	525	136	73
West Baton Rouge	110	40	12
West Carroll	336	84	47
West Feliciana	154	77	48
Winn	181	54	23
<b>Total</b>	<b>*82,440</b>	<b>56,065</b>	<b>37,187</b>

\* 82,440 with FVL: 57,244 FEMA Major/Severe; 25,196 FEMA Minor

Ineligible Parishes		
Parish	Survey Count	Application Count
Assumption	9	1
Cameron	0	0
Concordia	7	2
Jefferson	22	1
Lafourche	5	1
Orleans	56	0
Plaquemines	4	1
St. Bernard	1	0
St. Charles	3	0
St. John the Baptist	34	0
St. Mary	49	1
Tensas	2	0
Terrebonne	5	0
<b>Total</b>	<b>197</b>	<b>7</b>

**APPENDIX C**

**Table 14: Grant Awards by Parish**

Parish	Grant Awards Offered Count	Grant Awards Offered Amount	Grant Awards Obligated Count	Grant Awards Obligated Amount	Disbursed Count	Disbursed Amount
Acadia	118	\$5,093,650.92	94	\$3,873,980.25	81	\$2,405,416.82
Allen	5	\$156,063.22	4	\$117,381.54	4	\$102,039.89
Ascension	1,021	\$37,394,429.15	911	\$32,270,727.98	846	\$26,023,669.81
Avoyelles	9	\$586,091.80	9	\$586,091.80	6	\$108,700.59
Beauregard	9	\$432,896.25	8	\$340,448.25	6	\$188,837.54
Bienville	8	\$309,395.41	8	\$309,395.41	5	\$120,819.67
Bossier	39	\$1,570,610.27	31	\$1,257,530.73	15	\$562,253.56
Caddo	35	\$1,795,842.82	31	\$1,576,617.07	23	\$706,318.09
Calcasieu	35	\$1,265,620.52	30	\$1,100,380.65	25	\$810,957.51
Caldwell	11	\$605,803.95	6	\$363,515.11	3	\$111,820.03
Catahoula	3	\$250,057.42	1	\$175,952.59	0	\$0.00
Claiborne	5	\$189,094.79	4	\$144,312.84	1	\$36,997.14
Concordia	2	\$71,670.49	2	\$71,670.49	2	\$71,670.49
De Soto	27	\$975,997.34	23	\$719,758.78	22	\$578,859.30
East Baton Rouge	7,677	\$261,519,722.90	7,050	\$242,854,930.33	6,702	\$204,859,407.05
East Carroll	10	\$434,105.95	9	\$368,048.47	8	\$269,649.20
East Feliciana	80	\$3,301,142.58	66	\$2,727,239.58	49	\$1,395,797.39
Evangeline	36	\$1,457,521.92	31	\$1,006,960.08	29	\$560,142.67
Franklin	1	\$45,000.00	1	\$45,000.00	1	\$45,000.00
Grant	11	\$595,733.58	8	\$435,510.71	5	\$112,471.71
Iberia	100	\$3,882,411.69	81	\$3,177,766.04	65	\$2,013,099.98
Iberville	30	\$1,524,778.31	27	\$1,306,104.13	20	\$852,510.52
Jefferson Davis	15	\$1,041,030.16	13	\$951,408.12	7	\$123,411.62
Lafayette	704	\$21,518,117.53	669	\$20,597,605.94	637	\$17,096,838.81
LaSalle	7	\$289,676.05	6	\$283,445.84	5	\$121,214.58
Lincoln	5	\$218,592.63	5	\$218,592.63	3	\$90,676.20
Livingston	3,323	\$120,737,238.87	2,931	\$102,856,374.46	2,683	\$82,727,714.65
Madison	1	\$57,405.95	1	\$57,405.95	1	\$57,405.95
Morehouse	64	\$3,388,213.74	56	\$3,093,018.66	40	\$1,332,043.39
Natchitoches	24	\$1,059,925.68	17	\$634,640.71	15	\$401,972.64
Ouachita	464	\$17,499,289.65	398	\$14,974,306.05	341	\$10,631,105.64
Plaquemines	1	\$60,987.39	1	\$60,987.39	1	\$13,593.28
Pointe Coupee	18	\$1,069,748.77	13	\$541,490.70	10	\$349,398.70
Rapides	10	\$559,238.96	7	\$296,891.47	5	\$100,756.35
Red River	4	\$219,333.81	4	\$219,333.81	2	\$39,842.69
Richland	31	\$1,655,027.84	25	\$1,423,420.08	16	\$480,282.66
Sabine	3	\$131,173.77	3	\$131,173.77	1	\$18,076.84
St. Helena	81	\$3,835,027.26	65	\$2,975,414.40	43	\$1,611,401.12
St. James	9	\$510,993.26	9	\$510,993.26	4	\$169,385.11
St. Landry	65	\$3,192,388.10	50	\$2,386,700.66	34	\$1,058,558.37
St. Martin	105	\$4,725,603.61	93	\$3,964,864.08	75	\$2,629,683.88
St. Tammany	85	\$3,679,482.30	72	\$2,679,836.45	63	\$1,766,163.96
Tangipahoa	791	\$32,605,062.51	706	\$28,151,215.05	541	\$17,746,306.80
Union	17	\$599,332.78	14	\$416,398.84	11	\$268,022.00
Vermilion	191	\$7,434,537.29	163	\$6,091,668.09	141	\$3,634,159.81
Vernon	29	\$1,121,198.03	21	\$888,729.69	20	\$725,169.46
Washington	56	\$3,690,235.10	46	\$2,587,513.46	40	\$1,363,366.88
Webster	25	\$1,198,237.49	18	\$671,542.77	15	\$419,529.76
West Baton Rouge	2	\$103,805.62	2	\$104,835.05	2	\$103,805.62
West Carroll	15	\$706,419.30	12	\$576,846.02	9	\$343,202.56
West Feliciana	11	\$420,916.94	9	\$362,558.80	7	\$242,120.64
Winn	6	\$422,408.18	5	\$266,760.23	5	\$76,978.06
<b>Total</b>	<b>15,434</b>	<b>\$557,208,289.85</b>	<b>13,869</b>	<b>\$493,805,295.26</b>	<b>12,695</b>	<b>\$387,678,626.99</b>

**APPENDIX D**

In 2016, after Gov. John Bel Edwards sought federal flood recovery funding for Louisiana, Congress provided three appropriations of Community Development Block Grant-Disaster Recovery funds for nationwide recovery from several disasters. These funds were allocated by the U.S. Department of Housing and Urban Development to various states. HUD allocated \$437.8 million from the first appropriation, \$1.2 billion from the second appropriation and \$51 million from the third appropriation to Louisiana. Below is a summary of the funding requested, appropriated, and allocation across Restore Louisiana programs.

**Figure 2: Requested Assistance**

PROGRAM AREA	2016 SEVERE STORMS & FLOODING: FIRST & SECOND ALLOCATIONS	THIRD ALLOCATION	TOTAL PROGRAM BUDGETS	TOTAL CONGRESSIONAL REQUEST	APPROXIMATE UNMET NEED GAP
HOMEOWNER ASSISTANCE PROGRAM	\$1,293,693,120	\$37,470,799	\$1,331,163,919	\$2,667,800,000	\$1,336,636,081
RENTAL HOUSING	\$130,000,000	\$4,163,422	\$134,163,422	\$180,000,000	\$45,836,578
INTERIM MORTGAGE ASSISTANCE	\$0	\$0	\$0	\$40,000,000	\$40,000,000
BUSINESS AND AGRICULTURE	\$62,000,000	\$0	\$62,000,000	\$120,000,000	\$58,000,000
FEMA NONFEDERAL SHARE MATCH	\$105,000,000	\$0	\$105,000,000	\$130,000,000	\$25,000,000
INFRASTRUCTURE ENHANCEMENT	\$0	\$9,800,799	\$9,800,799	\$600,000,000	\$590,199,201
ADMIN AND PLANNING	\$66,278,880	\$0	\$66,278,880		
<b>TOTALS</b>	<b>\$1,656,972,000</b>	<b>\$51,435,020</b>	<b>\$1,708,407,020</b>	<b>\$3,737,800,000</b>	<b>\$2,095,671,860</b>

## Glossary

**Act of Donation:** A form of property transfer without exchange of payment.

**Applicant:** All homeowners who are owner-occupants of a damaged property are applicants. All owner-occupants must sign program documents.

**CDBG-DR:** Community Development Block Grant – Disaster Recovery Program

**Common Area Under Roof:** The total area under the common roof is primarily interior, conditioned spaces, and for single-story homes, equal to the footprint of the house. The term is also synonymous with the eligible area. In addition, exterior spaces such as detached porches and garages are not considered in the eligible area.

**Duplication of Benefits:** A duplication of benefit is the receipt of funding from multiple sources for the same purpose. The Robert T. Stafford Disaster Assistance and Emergency Relief Act (Stafford Act) prohibits any person, business concern or other entity from receiving financial assistance from CDBG Disaster Recovery funding with respect to any part of the loss resulting from a major disaster as to which he/she has already received financial assistance under any other program or from insurance or any other sources. It is an amount determined by the program that may result in the reduction of an award value.

**HCDA:** Housing and Community Development Act of 1974

**Housing Assistance Center (HAC):** A location where applicants meet with case managers and schedule appointments.

**HUD:** Department of Housing and Urban Development

**Low to Moderate Income (LMI) Household:** A household is considered to be of low or moderate income if the household income (including income derived from assets) is at or below 80 percent of an area's median income. All income is based on the Area Median Income limits set annually by HUD for each parish or metropolitan statistical area.

**Major/Severe Damages:** \$8,000 or more of FEMA inspected real property damage or 1 foot or more of flood damage on the first floor.

**New Construction:** A replacement home that substantially exceeds the original footprint by 20% or more on the existing lot (if permitted) or the construction of a new home in a new location.

**NFIP:** National Flood Insurance Program. When the Program refers to NFIP in the context of eligibility or duplication of benefits, the Program is referring to private and public flood insurance programs that cover structural repairs resulting from flood damages.

**Reconstruction:** Demolition and rebuilding of an existing structure based on the program's building standards. For Solution 1 reconstructions, the home is built on the same footprint as the original structure and will not substantially exceed (limited to an increase of 20% or less) the square footage of the current or demolished structure. There is no restriction on Solution 2 homes. This requirement will subordinate to the local jurisdiction's building code requirements. Additionally, homeowners completing a Solution 2 reconstruction must hire a Louisiana licensed residential contractor

**Rehabilitation:** Repairs made to an existing structure based on the program's building standards.